**LOVE AND CARE**

**ABSTRACT:**

The central concept of the application is to allow the elderly customer to shop virtually using the Internet and to buy the food, groceries and medicines for their need from the store. The information pertaining to the products are stores on an RDBMS at the server side (store). The Server process the customers and the items are shipped to the address submitted by them. So designing and processing section will play a vital role to attract customers and gain maximum business area. Under this new elderly online shopping system, the will be two modules upon which the entire system will depend. The first part will be admin control panel and the next part will be for customers. Through admin panel, admin will able to upload images, make documentation, set price, number of items and set image appearance style and much more. On the customers side, they will able to get three different type images, automatic enlargement of images upon placing mouse on it, displaying number of items available, price and discounts if available. This system has been enabling with secure payment gateway by using third party trusted certificates. Admin should have a PayPal account in order to receive payments from any bank and in different currencies. All products has been categorized into different sections and easy searching process through provided options such as products within particular range, size, colors etc. To start purchasing using this online portal, each customer should have a valid login id and password. Verification of account will be done through customers valid email id.

**EXISTING SYSTEM:**

Existing system also acts as online shopping system but lacking with various features which are highly demanding in today’s market such as dynamic home page, search facility within store web pages for particular products and many more. In this system product categorization was not available.

The existing system is not totally automated. Though the system is computerized to a particular extent, it has to do a lot of manual work. The different processes involved are, maintaining the details of bookings manually, and to Calculate the salaries of the employees. To maintain the details of the incoming couriers returns details. And to maintain out return details. It is very difficult to do this process manually. Hence it is recommended to computerize the process by developing the relative software as the world is turning into information and technology.

Admin panel has not been provided with content management system for producing stylish look and handling system and arranging items as per their choice. Any changes in system output require changes in coding section which is not always feasible; computerization becomes necessity in all walks of life.

**PROPOSED SYSTEM:**

Providing Offers, Home delivery on the items ordered, and to provide the reliable goods by the time they need. Fully computerized database. And all the data’s of the customers are maintained by the employees as well as admin makes the process trustworthy without any mistakes. Admin section will easily able to get customers information including their email and contact number, list of products ordered and their payment status information.

Data entry into the application can be done through various screens designed for various levels of users. Once the authorized personnel feed the relevant data into the system, several reports could be generated as per the security.

**MODULES:**

* **Admin module.**
* **Employee module.**
* **Customer module.**

**ADMIN MODULE:**

* This module maintains the information about all the details of employees and customer request.
* Maintain the employee details such as their personal details, attendance, payslip, employee queries, Customer request, needs and their feedback.

**EMPLOYEE MODULE:**

* This module the employee can view the customer queries and can easily make the delivery with response to their queries within the required time.
* By checking the details daily the employee can improve the profit.

**USER MODULE:**

* In this module customer can use various service by online with the help of internet.
* Customers can view the various offers like festival offers and the one day offer.
* Our customers, the elderly people can easily login, can view and order the products they want.
* They can also send feedback about the delivered products and the customer service